Warranty for Sanuvox

1) Full unit change-out: **<u>R+ model only</u>.** Requires **ALL** parts to be returned for full unit credit to be processed. IE: Broken or missing parts, including lamps, will be deducted from the total unit value credit amount.

2) **ALL** other Sanuvox units are **REPAIR ONLY.**

3) See Sanuvox Warranty Quick Reference Guide for all other parts.

4) Diagnostic assistance: To determine required parts or for troubleshooting assistance please contact Sanuvox directly at 888-726-8869 or write at techsupport@sanuvox.com. Each troubleshooting call will be assigned a Call Number and should be included on the warranty request form.

SANUVOX

Warranty Quick Reference

Model / Series	Ballast	Lamp	LCD Screen	Electronics	Motor
SABER16/24-GM2	5 Years	1 Year	n/a	n/a	n/a
SABERPW16/24-GM2	5 Years	1 Year	1 Year	n/a	n/a
SR + / SR-Max	3 Years	3 Years	3 Years	3 Years	n/a
*R + / R-Max	3 Years	3 Years	3 Years	3 Years	n/a
HRV8-GX	3 Years	3 Years	n/a	n/a	n/a
HRV10-GX	3 Years	3 Years	n/a	n/a	n/a
P900	3 Years	2Y Commercial / 3Y Residential	2Y Commercial / 3Y Residential	2Y Commercial / 3Y Residential	2Y Commercial / 3Y Residential
MB500-GX	3 Years	2 Years	n/a	n/a	1 Year
QUATTRO-GX	2 Years	2Y Commercial / 3Y Residential	n/a	n/a	n/a
S300FX-GX	3 Years	2Y Commercial / 3Y Residential	n/a	n/a	2Y Commercial / 3Y Residential
S1000FX-GX	2 Years	2 Years	n/a	n/a	1 Year
BIOWALL SERIES	15 Years	2 Years	1 Year	1 Year	n/a
RT SERIES	2 Years	2 Years	n/a	n/a	n/a
IL SERIES	15 Years	2 Years	n/a	1 Year	n/a

Ref 8/2018

*R+ includes 3 year full unit replacment warranty. Not valid for any other models.

SANUVOX
Ballast Cross Reference

Generation / Ballast Model	Saber APR Before Feb 2011	Saber APR After Feb 2011	R1500	R3500	R1700 Before April 2011	R1700 After April 2011	R4000 Before July 2009	R4000 After July 2009	SR+ Before Sept 2014	SR+ After Sept 2014	SR-Max After July 2018	R+ Before Oct 2014	R+ After Oct 2014	R-Max After July 2018	Quattro Before June 2010	Quattro After June 2010	S300 Before Aug 2010	S300 After Aug 2010
BST120/240G18			Original	Original					Original									
BST120/240GL			Replacement See Note 2	Replacement See Note 2					Replacement see note 2	Original / Replacement see note 3	Original							
BST120/240GL7	Original																	
BST120/240GL20	Replacement see note 3				Original		Original								Original / Replacement see note 3		Original / Replacement see note 3	
BST120/277GL		Original / Replacement See Note 1			Replacement see note 1	Original / Replacement see note 1	Replacement see note 1	Original / Replacement see note 1				Original / Replacement see note 3				Original / Replacement See note 3		Original / Replacement see note 3
BST120/277GLR													Original / Replacement see note 3	Original				

Note 1
The replacement ballast must be secured in the housing with adhesive tape. Includes: adhesive tape, cable and instruction
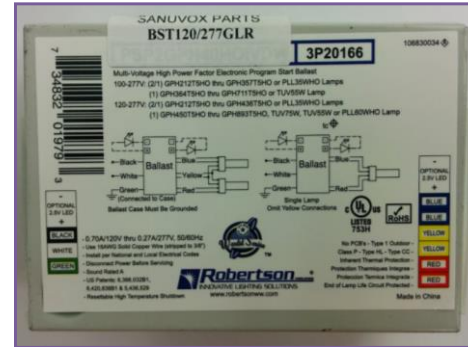
Note 2
An additional hole must be made during installation. Includes: instruction

Note 3
The replacement ballast must be identical to the new Ballast.

BST120/277GL

BST120/277GLR

BST120/240GL

BST120/240GL20

Sanuvox Lamp Date Codes

Sanuvox utilizes two lamp manufacturers for our Ultraviolet Lamps. Each manufacturer uses different date codes for production dates as follows:

Top picture: **F2410** Represents the date code (week/year): (F) Mfg code, (24) Week lamp was built, (10) Year lamp was built. This example: Top pictured lamp built 24th week of 2010.

Or

Bottom picture: **12054** Represents the date code (day/year): (12) Year Lamp was built, (054) Day lamp was built. This example: Bottom pictured lamp built 54th day of 2012.

PART NUMBER	FORMAT	GERMICIDAL	OXYDATION	MODELS USED	SHAPE	COLORÉ
				REFERENCE GUIDE ON SANUVOX LAMPS		
LMPRGPT160T5	LAMP 15"	X		SABER16/24-GM , SABER16/24-GM2, SABERSMART, SABERGN16/24110-G, SABERPW16/24-GM2	STRAIGHT	WHITE
LMPRGPT120	LAMP 12"	X		SABER 12 , SABER APR 12	STRAIGHT	WHITE
LMPRGPT180	LAMP 18"	X		SABER 18 , SABER APR 18	STRAIGHT	WHITE
LMPRGXJ105	LAMP 10.5''	X	X	R3500-GX , HRV8-GX	« J »	WHITE
LMPRGXJ65	LAMP 6.5''	X	X	R1500-GX , HRV6-GX , P800-GX, P900-GX , MB500-GX , CMU18-GX, SRPLUS+, SRMAX	« J »	WHITE
LMPRGJ105	LAMP 10.5''	X		R3500-G , HRV8-G	« J »	WHITE
LMPRGJ65	LAMP 6.5''	X		R1500-G , HRV6-G , P800-G , P900-G , MB500-G , CMU16-G	« J »	WHITE
LMPRXJ105	LAMP 10.5''		X	R3500-X , HRV8-X	« J »	BLUE
LMPHXJ160	LAMP 16''		X	C2000-X , S1000FX-X	« J »	BLUE
LMPRGXJ160	LAMP 16''	X	X	C2000G-X , S1000FX-GX	« J »	WHITE
LMPRGJ160	LAMP 16"	X		C2000-G , S1000FX-G	« J »	WHITE
LMPHGXJ65	LAMP 6.5''	X	X	R1700-GX	« J »	YELLOW
LMPHXJ65	LAMP 6.5"		X	R1700-X	« J »	BLUE
LMPHGXJ105	LAMP 10.5''	X	X	R4000-GX , S300FX-GX, RPLUS +, RMAX	« J »	YELLOW
LMPHXJ105	LAMP 10.5''		X	R4000-X, S300FX-X	« J »	BLUE
LMPHGJ65	LAMP 6.5''	X		R1700-G , ALL MODELS TOTALINE	« J »	PURPLE
LMPHGJ105	LAMP 10.5''	X		R4000-G , S300FX-G , ALL MODELS TOTALINE	« J »	PURPLE
LMPHGXS180	LAMP 18''	X	X	QUATTRO-GX	STRAIGHT	YELLOW
LMPHGS180	LAMP 18''	X		QUATTRO-G	STRAIGHT	PURPLE
LMPHXS180	LAMP 18''		X	QUATTRO-X	STRAIGHT	BLUE